

QUALITY POLICY

Attrans Ltd is engaged in the road transport of various goods including specialised cargo such as pharmaceuticals, foodstuffs and dangerous goods providing this service in Malta and mainland Europe. Attrans Ltd is fully committed towards achieving and enhancing customer satisfaction by fostering effective systems that allow our people to understand what the customer wants and redeem these requirements into an above-average service that the customer deserves.

Attrans Ltd has established and is committed to maintain an effective and robust Quality Management System by:

- *Allocating resources to enable an effective service*
- *Training and continuously developing our people to enhance competence*
- *Maintaining effective communication with all our customers*
- *Ensuring that service quality is maintained at all times*
- *Obtaining and acting upon customer feedback*
- *Continually improving the effectiveness of the system*

Attrans Ltd embraces and values customer focus, patient care and food safety, and ensures that these are the guiding principles to our people.

We commit to comply with the requirements of ISO 9001:2015 and EU GDP Guidelines as well as established documented policies and procedures.

Management ensures that this Policy is communicated to all Attrans people and monitors organisational performance to ensure that set objectives are achieved.

Approved by:



Philip J Attard (Managing Director)

Date: 17th February 2018